**Main Points: COVID-19 Awareness (Website)**

- Translink staff are working around the clock to keep our system clean and safe.
  - To motivate social distancing, Translink has temporarily stopped the Diverse Fair Fare system.
  - Translink has suspended Handicap Service for an indefinite period.
  - Translink networks and bus loop inspections are decreased to one per day.
    - All buses, trains, ferries, and Handicap services are regularly disinfected.
  - Social distancing, frequent hand washing and cleaning of mouth and nose are important.
  - If you are ill, please stay home.
  - April 20 update: Some Translink employees are on leave.
    - Translink organization and all employees have been notified of temporary leave and senior management and board of directors have reduced by 10%.
    - When this work returns, we hope to bring back all employees.
    - We are planning to reopen schools in September.
Mandatory social distancing (website)

• At TransLink Metro Vancouver, sitting at least 2 meters apart while sitting in vehicles is mandatory.
• All passengers who need assistance should be dropped off, with the rest of the passengers only using the rear of the vehicle.
• Assured passenger distancing has been increased to 150 passengers (limit 150 passengers at all times). A temporary 30-minute service is in effect (Tuesday and Thursday)
• The last bus on the Island Line from 7pm to 7:30pm, and from 7:45pm from the waterfront.
• The bus service will be significantly reduced.
• From April 22, the West Coast Express train services will be once, three and five number of services will be reduced.
• Sections 2 and 4 will remain.

Community Services Closures

For the purpose of promoting social distancing, Community Services will remain closed until further notice.

Emergency Measures Reopening

Mandatory social distancing on buses is lifted, and all the numbers will be a 24-hour operation.

TransLink COVID-19

translink.ca/covid19